



# CELEBRATING IMPACT

## How a Vela Organization Reclaimed Time for Survivors



**vela** BY  
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# Celebrating Impact

## How a Vela Organization Reclaimed Time for Survivors

When you're supporting survivors of domestic violence, sexual assault, or human trafficking, time is something you rarely have enough of. Our team is composed of former advocates, so we understand the weight of documenting services, meeting grant requirements, covering hotline shifts, tracking outcomes, writing reports, and still holding space for people in crisis.

That's why the story from Citizens Against Domestic Violence (CADV) resonated with us. It reflects the reality so many programs face.

CADV is a dual domestic violence and sexual assault program that supports more than 117 survivors each month. Before using Vela, their team often spent 8–10 hours trying to pull reports from a system that didn't reflect their work or their values.

Their Executive Director shared something that stayed with us:

*"Sharing our story is vital—not only for grants but to inspire and empower our team. We needed a system that fit the nature of our work."*

We hear reflections like this from programs across the country. They remind us that the tools advocates use should support the work, not complicate it. That guiding belief is what shaped Vela from the start.

### Finding a Better Way Together

When CADV found Vela, they recognized something many of our partners tell us: This system wasn't built to force advocates into rigid boxes. It was built to *honor* the complexity of advocacy work.

Because Vela was designed specifically for organizations serving survivors of domestic violence, sexual assault, and human trafficking, our workflows match the way your work actually happens.

CADV told us they chose Vela for:

- One-click and flexible funder-ready reports
- Better data accuracy and accountability
- An easier, more intuitive intake-to-outcome flow
- Simpler grant reporting
- A system trusted and recommended across the field

During onboarding (which can understandably feel overwhelming when your team is already stretched thin), they told us they felt *empowered* and *supported*.

This means everything to us.

### More Time, Less Stress

Once CADV settled into Vela, the impact was clear right away.

They now save 2–4 hours every week, time that once disappeared into the frustration of manual reporting and inconsistent data.

With Vela, CADV's team can now:

- Pull reports confidently in minutes
- Spend more time with survivors and less on paperwork
- Track services in real time
- Reduce stress and feel more supported
- Rely on consistent, accurate, agency-wide data

One of their team members said:

*"Vela has changed the way I report to funders and document my work. I can pull accurate, consistent reports at any time—and that has made all the difference."*

Our team is thrilled to be able to make a tangible difference for advocates and administrators as they navigate challenging dynamics in reporting every day.

## **Data That Builds Community Support**

CADV hosts a major community fundraiser each October, drawing more than 700 supporters, an incredible show of community commitment. Because they now have strong, clear data, they're able to demonstrate their impact in a way that inspires even deeper support.

Their director told us:

*"People are always amazed by the results. They can see the real impact on local victims of domestic and sexual violence."*

This is the heart of Vela: giving you the tools to tell the story of your work in a way that honors survivors and strengthens your organization.

## **A Partnership Built on Empathy and Respect**

For CADV, Vela wasn't just another software purchase. It became a partnership rooted in trust.

We were deeply moved when their Executive Director shared:

*"As someone from an older generation who sometimes struggles with technology, I can't say enough about how amazing and supportive the Vela team has been. I truly appreciate you all."*

Whether you've been using Vela for years or are just exploring what's possible, our goal is the same: to lighten your load, to support your team, and to stand beside you in the life-changing work you do.

CADV encourages other organizations by saying:

*"Transition to Vela—it's absolutely the best system on the market for our work."*

We're humbled by that. And we're grateful for every advocate and administrator who partners with us to ensure Vela supports their work.

## Are You Already Using Vela? We'd Love to Hear Your Story!

If you're a current Vela partner and your team has experienced meaningful changes (whether in time saved, stress reduced, reporting improved, or morale strengthened), we would be honored to hear your testimony.

Your voice may be exactly what another organization needs to feel supported, understood, and ready for change.

And if you're new to Vela or exploring whether it might be right for your organization, CADV's experience is a powerful example of what's possible.

By Advocates, For Advocates

*Want to learn new ways to simplify your work or explore features you may not be using yet? Visit [veladirect.com](https://veladirect.com) or reach out to our team. We're always here to help.*



*Developed with input from advocates at every stage, Vela by Element 74 is a trauma-informed case management and reporting platform built specifically for domestic violence, sexual assault, and human trafficking organizations.*

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